



SATURDAY, 11 OCTOBER 2025

10AM – 6PM

FREQUENTLY ASKED QUESTIONS

1. Will the Club be open to members on 11 October?

The Club will be open to everyone – including members, non-members, and the public from 10am for the *SPC Outreach Polo Tournament & Carnival* on 11 October. No riding lessons will be held at the SPC Riding Academy that day. Polo lessons will still take place from 7am to 10am.

2. Do I need tickets to attend the event?

Admission is free — no tickets are required to enter. However, guests who wish to participate in activities or purchase food and beverages must use *Outreach Carnival Coupons* as the sole mode of payment. Coupons are available in denominations of \$1, \$2, \$5, and \$10, and are sold in \$50 booklets. Coupons are the only accepted form of payment for all games and activities, food & beverage stalls, and the Lifestyle Bazaar between 10am and 6pm.

3. Where can I buy the coupons, and what payment modes are accepted?

Coupons can be purchased from the SPC Front Reception, ATOMS Polo Loft, and the Riding and Polo Offices. SPC members may pay by cash, credit card, PayNow, or charge the amount to their membership account. Non-members may pay via PayNow or at the SPC Reception using cash or credit card. We recommend purchasing coupons in advance to avoid long queues on 11 October.

4. What can the coupons be used for?

Coupons are valid for use at the Carnival's games, activities, lifestyle booths, and food & beverage stalls from 10am to 6pm.

Activities include:

- Pony Rides
- Horse Feeding
- Train Rides
- Photo Booth with Cosplay Characters
- Food & Beverage Booths
- Game Booths
- Lifestyle Bazaar

5. Will there be any polo tournaments that day?

There will be two polo tournaments on 11 October:

- **4.15pm – 5.00pm: ATOMS Outreach Cup**
Featuring players from our ATOMS Polo Academy
- **5.15pm – 6.00pm: SPC Outreach Cup 2025**
Featuring more experienced handicapped polo players

6. What happens if it rains?

In the event of rain, the train ride will be cancelled for safety reasons. Depending on the severity, both polo matches will be moved indoors to the Covered Arena. Seating arrangements for all VIP Hospitality Tables will be adjusted accordingly and will differ from the original plan. Please note that due to limited capacity and safety regulations, access to the Covered Arena and Viewing Gallery will be restricted.

7. Can I return unused coupons or get a refund?

All coupons sold are strictly non-refundable and cannot be exchanged for cash or other items.

8. Will I receive change if I use a \$10 coupon for a \$5 game?

No change will be given for partially used coupons. Please plan your purchases carefully to make full use of them.

9. Can I bring my dog or pets on 11 October?

Dogs and pets are strictly not allowed at the Club on 11 October. Due to the large crowd expected, the environment will not be appropriate for animals.

10. Is the After-Party free and open to all?

Yes, the After-Party is open to all coupon holders. Join us for a night of celebration and dancing under the stars, and stand a chance to win attractive prizes in the Grand Lucky Draw at 9pm.

11. Is the venue wheelchair-friendly?

Only certain areas of the Club are wheelchair accessible.

12. Can I bring my own food?

Please refrain from bringing your own food. A variety of food and beverages will be available for purchase at the Carnival.

13. Can I drive and park at the Club on 11 October?

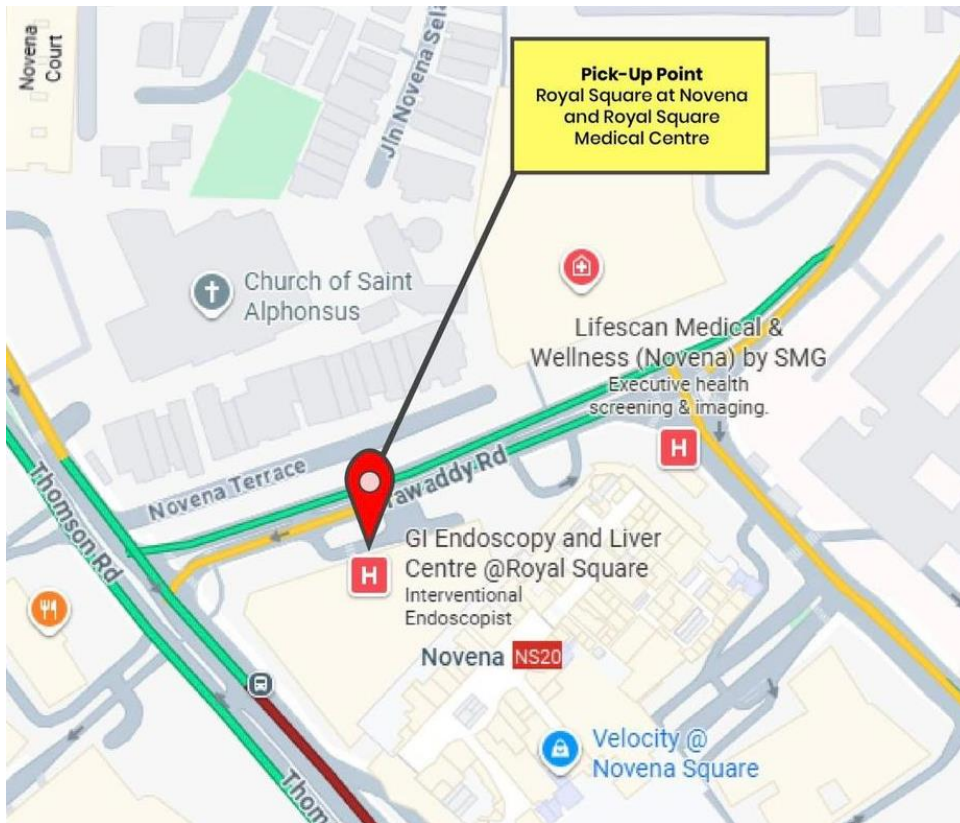
Unfortunately, parking spaces are not available at the Club on 11 October due to expected large crowd. All guests are encouraged to use our complimentary shuttle service or public transport instead. The Club will not be responsible for parking availability or any traffic delays.

14. Is there a Shuttle Service to the Club on 11 October?

Yes, a *complimentary two-way shuttle service* will be available on the event day. It will run between Novena MRT and the *Singapore Polo Club* from 9.30am to 5.30pm. Pick-up point is at Royal Square Medical Centre, next to Courtyard by Marriott Novena, along Irrawaddy Road



SPC Outreach Shuttle Bus



Pick-up point for Complimentary Shuttle Bus Service

15. Are photography and videography allowed?

Yes, photography and videography are permitted. However, flash photography and drone usage are not allowed. For commercial photography or videography requests, please contact our Marketing Communications team at marketing@singaporepoloclub.org

For any other questions, please email outreach@singaporepoloclub.org

Terms & Conditions

- Lost, torn or damaged Carnival Coupons will not be replaced.
- Guests attend and participate in all activities at their own risk. The Club shall not be held liable for any injury, loss, or damage to personal property sustained during the event.
- The Singapore Polo Club reserves the right to refuse entry or remove any guest who is deemed intoxicated, disruptive, or in violation of Club rules, without any compensation or refund.
- The Singapore Polo Club reserves the right to modify the programme without prior notice.