



SINGAPORE
**POLO
CLUB**
Established in 1886

COSMOPOLITANPOLO

FREQUENTLY ASKED QUESTIONS

1. Will the Club be open to members on the event day?

Please note that the Club, SPC Riding Academy, and Atoms Polo Academy will be closed on 30 August 2025 from 11.30am. All Club members are required to vacate the premises by 11.30am unless they have purchased tickets to Cosmopolitan Polo, as this is a ticketed event. The early closure is necessary to allow ample time for event set-up and preparations.

2. What time can guests enter the venue?

Guests with Cosmopolitan Polo tickets can enter the Club from 2.30pm on the event day.

3. Is re-entry allowed if someone leaves mid-event?

Yes, re-entry is allowed as long as the guest is wearing the wristband issued upon first entry.

4. What activities are available on the event day?

Fringe activities such as pony rides, horse feeding, and the opportunity to hit a polo ball using a mallet on our wooden horses are available. These fringe activities, including the polo matches are subject to weather conditions. Please note that the activities may be adjusted or moved indoors without prior notice and the Club reserves the right to modify the event programme, line-up or timing without prior notice and compensation.

5. Will there be any polo tournaments on the event day?

Yes, there will be three different polo tournaments starting from 4.30pm, held in arena style. These include *Atoms Challenge Cup*, *Battle of the Sexes* and a selection of *The Singapore National Polo Team vs "The Rest of the World" Team* selection.

6. I'm a VIP Hospitality Package ticket holder. What am I entitled to?

As a VIP Hospitality Package ticket holder, you will have access to the Clubhouse and are entitled to complimentary access to all fringe activities. Your VIP table will be served with canapés, a bottle of Royal Salute 21-Year-Old Whisky, a bottle each of red and white wine, along with a limited-edition Atoms Polo Academy cap and a programme booklet.

7. I'm a General Admission ticket holder. What am I entitled to?

As a General Admission ticket holder, you will have access to the limited bench seating, available on a first-come-first-served basis, while remaining guests will be accommodated in standing areas. You are entitled to complimentary participation in all fringe activities, with the exception of horse riding and pony feeding. In addition, you will receive two bottles of mineral water and a limited-edition Atoms Polo Academy cap. For your convenience, a food and beverage kiosk, as well as portable toilets, will be available near the field.

8. What if I bought a ticket but am unable to attend? Can someone else use my ticket?

Yes, your ticket is transferable. However, the person attending in your place must present the e-ticket at the registration desk for entry on the event day. To ensure a smooth registration process, please email poloevents@singaporepoloclub.org in advance with the name of the person attending in your place.

9. Is my ticket refundable?

All tickets for Cosmopolitan Polo are non-refundable. This is because many of the event's costs, including catering and logistics, are confirmed in advance based on the number of ticketed attendees and cannot be recovered. Maintaining a no-refund policy also supports smoother event planning and helps minimise last-minute cancellations, allowing us to deliver the best possible experience for all guests. If you're unable to attend, you are welcome to transfer your ticket to someone else with advance notice, as outlined above.

10. What happens if it rains?

In the event of rain, polo matches will be moved to the Covered Arena. Please note that seating arrangements for all VIP Hospitality Packages will be adjusted and may differ from the original setup. Due to limited capacity and safety considerations at the Covered Arena and Viewing Gallery, we regret that all paid General Admission ticket holders cannot be accommodated for the polo matches. As a gesture of goodwill, all paid General Admission ticket holders will receive a *Singapore Polo Club Polo Tournament Season Ticket – Annual Adult Pass* (valued at \$88), which includes exclusive perks. This pass can be redeemed at our Registration Counter on the day of the event.

11. Is the After-Party free and open to all ticket categories?

Yes, the After-Party is open to all ticket holders. Join us for a night of celebration with dancing under the stars. Stand a chance to win attractive prizes in the Grand Lucky Draw at 9pm, which also features the Best Dressed Contest.

12. Can I bring my children to this event?

This event is intended for individuals aged 18 and over, as alcohol will be served. If you choose to bring a child/children, you will be solely responsible for their safety and must supervise them at all times. Please note that the Club will not be held liable for any injury, damage, or incident resulting from non-compliance with these guidelines.

13. Can I bring my dog or pets on 30 August?

Please do not bring dogs or pets to the Club on 30 August due to expected large crowds.

14. Is the venue wheelchair friendly?

Only certain areas of the Club are wheelchair accessible.

15. Can I bring my own food?

Outside food and beverages are strictly prohibited. Food and beverages will be available for purchase at the event. Alcohol will be served in compliance with licensing laws. Guests are expected to drink responsibly.

16. Can I drive and park at the Club on 30 August?

Unfortunately, parking spaces are not available at the Club on 30 August due to expected large crowd. All ticket holders are encouraged to use the complimentary shuttle service or public transport instead. The Club is not responsible for parking availability or any traffic delays.

17. Is there a Shuttle Service to the Club on 30 August?

Yes, a complimentary two-way shuttle service will be available on the event day. It will run between Caldecott MRT Station (Exit 1) and the Singapore Polo Club from 2.30pm to 6.30pm.

18. Are photography and videography allowed?

Yes, photography and videography are permitted. However, flash photography and drone usage are not allowed. For commercial photography or videography requests, please contact our Marketing Communications team at marketing@singaporepoloclub.org

For any further queries on Cosmopolitan Polo, please email poloevents@singaporepoloclub.org

Terms & Conditions

- Admission to the event is strictly by valid ticket or wristband. Lost or damaged wristbands will not be replaced.
- Guests attend and participate in all activities at their own risk. The Club shall not be held liable for any injury, loss, or damage to personal property sustained during the event.
- The Singapore Polo Club reserves the right to refuse entry or remove any guest who is deemed intoxicated, disruptive, or in violation of Club rules, without any compensation or refund.