

FREQUENTLY ASKED QUESTIONS

1. Do I have to buy tickets to attend the event?

There are no admission tickets for sale to gain entry. However, attendees are required to purchase coupons at \$50 per piece in denominations of \$5 and \$10. Please note that spending at the Carnival for the games and food stalls will only be via coupons (no cash and credit card payment will be accepted).

2. Where can I buy the coupons?

You can purchase the coupons at SPC Reception, ATOMS Polo Loft, Riding Office, and Polo Office. For SPC members, payment can be made via cash, credit card, PayNow or be charged to your membership account. For non SPC members, payment can be made via PayNow or at the SPC Reception via cash or credit card.

3. What will these coupons be used for?

The coupons can be used at our Carnival for games, activities and food & beverages which will run from 9am to 7pm.

Activities include:

- Horse feeding
- Photoshoot with horse
- Photo booth
- Pony Rides
- Train rides
- F&B stalls
- Game stalls
- Foot Mallet practice (On a stationary wooden horse)
- Foot Mallet competition
- Movie screening
- Bouncy Castle
- Henna booth
- Lifestyle Bazaar (Products to be purchased with cash only)

4. Can I set up a booth to sell products at the Carnival?

Yes, booth spaces are available at \$150 each to sell your products at the Lifestyle Bazaar from 9am to 7pm. Please email outreach@singaporepoloclub.org for more information and to reserve a booth space.

5. Will there be any Polo Tournaments on that day?

Yes, there will be an ATOMS Tournament from 8.15am to 10am for our non-handicapped polo players from the ATOMS Polo Academy.

From 4pm to 6.30pm, our more experienced handicapped polo players will vie for the *SPC Outreach Polo Tournament Cup 2023* followed by a Prize Giving Ceremony.

6. What happens if it rains?

In case of rain, please note that the train rides, foot mallet practice, foot mallet competition and bouncy castle will be cancelled due to safety reasons. Depending on how heavy the rain is, both Polo Tournaments will either continue with penalty shoot-outs or be cancelled due to safety reasons.

7. Can I return my unused coupons to exchange for cash / are the coupons refundable?

All coupons issued are strictly non-exchangeable and non-refundable.

8. Do I get my change back if I were to use a \$10 coupon to pay for a \$5 game?

There will be no change issued so please plan your purchase carefully.

9. Can I bring my dog or pets on 22 October?

Please do not bring your dog or pets to the Club on 22 October as we expect a large crowd that day.

10. Is the venue wheelchair friendly?

Only certain areas are wheelchair friendly.

11. Can I bring my own food?

Please refrain from bringing your own food as food and beverages will be available for purchase at the Carnival.

12. I am not a member at SPC. Can I drive and park at the Club on 22 October?

As SPC is a private members' club, parking is strictly for members. The Club will have very limited parking lots on 22 October as some of the parking lots will be used for the Carnival. As such, all attendees, including SPC members, are strongly advised take public transport on the day of event.

For any other questions, please email outreach@singaporepoloclub.org